October 31, 2022

**Addendum #1**

**Police and Emergency Services 911 and Radio System Consulting**

The following corrections, changes, additions, deletions, revisions, and or clarifications are hereby made a part of the documents for the **Police and Emergency Services 911 and Radio System Consulting** dated October 6, 2022. In case of conflicts between this Addendum and previously issued documents, this Addendum shall take precedence.

**Bidder Questions**

# **Item 1:** Question – “What is the City of Nome using today for their 9-1-1 call handling system?”

**Answer: We do not use a specific system for our 911 call handling system at the moment, other than what is provided through our local TelCo and aliased into 911. We are E-911 we use normal analog lines that are aliase’d into 911. Example 443-8564 is “technically a 911 line” The hope would be to actually get a real NG 911 system. We can only have a max of 3,911 calls at any given time.**

**We use Crimestar As our Record Management System. We do not have a CAD system, we demo’d Crimestars, but due to our small nature, it wasn’t a good fit.**

**We do have instant re-call already and call recording through Eventide and we use the Eventide NexlogDX system (installed, 2020)**

**Radios are a mixture of Kenwood and Tait on a P25 VHF System and include vehicle mounted, dispatch and handhelds.**

# **Item 2:** Question – “Once the consultation RFP has been assigned, would the City of Nome consider separating the Radio project from the 911 Call Handling system as long as the two systems could be integrated (ie headset sharing and instant recall recording for both radio and phone)”

#  **Answer – No. Doing so could further introduce complications or issues into the system.**

**Item 3:**  Question – would the City of Nome be open to extending the deadline?

**Answer – Yes. The deadline to submit responses to the RFP is extended to Thursday December 8, 2022 at 3:00 PM.**

**End of Addendum**